



Wells Fargo  
PO Box 10335  
Des Moines, IA 50306-0335

November 9, 2016

Laurence Rutkovsky  
Sharon Feldman  
16 Glen Park Road  
Purchase, NY 10577-1904

Subject: Resolution to the inquiry received about account number 0353758576

Dear Mr. Laurence Rutkovsky and Ms. Sharon Feldman:

I'm glad we spoke about your request on November 08, 2016. I appreciate the opportunity to help you, and I'm sending this letter to summarize the key points from our conversation.

**Mortgage paid in full**

This letter confirms your Mortgage is paid in full as of November 1, 2016.

Thank you for your patience while we completed your request.

**Going forward**

We value your feedback and appreciate the time and effort you took to contact us. It's been my goal to fully address the concern you've brought to our attention.

If you have any questions, I'm here to help. You may reach me directly at 1-800-853-8516, extension 1335621135. I am available to assist you Monday through Friday, 8:00 a.m. to 5:00 p.m. Central Time. If you require immediate assistance and I am unavailable, other representatives are available to assist you at 1-800-853-8516, Monday through Friday, 7:00 a.m. to 7:00 p.m. Central Time.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Mcillece".

Brian Mcillece  
Executive Resolution Specialist  
Customer Care and Recovery Group

EX003/YFD/co1953298/ge6231556/cl936